

## ViCiDial / GoAutoDial Suppression List

Written by ProDialers

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Creating a suppression list can be very useful when ordering new data / lists from data providers, helping you avoid purchasing duplicates.

To create a suppression list, login via SSH and run the following commands:

```
mysql -uroot -p
```

*When prompted, enter your password. The default for GoAutoDial is vicidialnow, ViciBox - blank.*

```
use asterisk;
```

```
SELECT distinct phone_number INTO OUTFILE '/var/www/html/vicidial/suppression.zip'  
FIELDS TERMINATED BY ',' OPTIONALLY ENCLOSED BY '"' LINES TERMINATED BY 'rn'  
FROM vicidial_list;
```

*If you would like to create a suppression list for a single campaign only (in this example, campaign 1234, please run the following query instead:*

```
SELECT distinct phone_number INTO OUTFILE '/var/www/html/vicidial/suppression.zip'  
FIELDS TERMINATED BY ',' OPTIONALLY ENCLOSED BY '"' LINES TERMINATED BY 'rn'  
FROM vicidial_list WHERE list_id in (SELECT list_id from vicidial_lists WHERE  
campaign_id=1234);
```

When the command has finished, open your browser and navigate to <http://your-dialer-ip/vicidial/suppression.zip> and download the file.

Rename the file from .zip to .csv.

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