

Exporting all Callbacks

Written by ProDialers

In order to export all callbacks (CBHOLD) from the entire dialer, please log into the MySQL and run the following query:

```
SELECT * FROM `vicidial_list` WHERE `status`='CBHOLD' INTO OUTFILE  
'/var/www/html/vicidial/cbholds.zip' FIELDS TERMINATED BY ',' OPTIONALLY ENCLOSED BY  
"" LINES TERMINATED BY 'rn'
```

After that, navigate to <http://your-dialer-address/vicidial/cbholds.zip>, download and rename the file from .ZIP to .CSV.