

Resetting a Windows 10 Local Administrator Password

Written by ProDialers

Many end clients will use Windows 8.1 or Windows 10 as agent hardware. Most usual ISO-based password retrieval tools such as NTPassword or KonBoot will fail (mostly with 64bit versions of the OS). A simple and secure way of resetting a local administrator password:

Boot the computer in Windows install using removable media (Windows install disk). You might have to turn off secure boot and/or enable legacy or setup mode in BIOS, depending on your hardware and BIOS .

Press Shift + F10 to load the command prompt

In the command prompt, type the following command:

```
move c:windowssystem32utilman.exe c:windowssystem32utilman.exe.bak
```

...afterwards:

```
copy C:windowssystem32cmd.exe c:windowssystem32utilman.exe
```

...and then finally:

```
wpeutil reboot
```

System will reboot and load Windows normally. Click on the Utility Manager icon (lower left

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corner), and command prompt will open. Type in the following commands:

```
net user TempAdmin /add
```

```
net localgroup administrators TempAdmin /add
```

Log on with your new user called TempAdmin and change the password for any other local account.